

Our Service

The Care Advocate Service has been designed to help older adults and their families understand all the various options for chronic and long-term care. With a professional to guide you, you can put together services that best meet your needs while maximizing your independence.

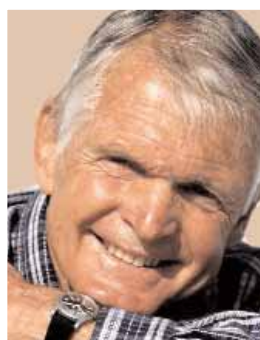
Why do you need a Care Advocate?

There are a great many aspects involved in providing care and support to older adults with disabling conditions. On the other hand, there are a great many alternatives, too. But how does someone know what services are best for their needs? Can one indeed live successfully at home? How can different services be coordinated? How can the risk of accidents and falls be reduced?

Village Care of New York has developed a program to help older adults get “the right service at the right time in the right place.” Often, with the right services in place, we can delay or prevent nursing home placement.

A Care Advocate will:

- Conduct a thorough assessment to understand your circumstances and needs.
- Work with you to develop a service plan that matches your needs and desires.



- Recommend home safety improvements and caregiver “tips” that can reduce the risk of at-home accidents.
- Assist in health care provider and entitlement communications.

We will work with you one on one to determine what long-term care services can best assist you.

What do you need to do to participate?

- Give us your consent to see relevant medical and social information.
- Be willing to participate in service planning.
- Pay nothing! This service is free of charge.

To get started,

call us at (212) 337-5658 to learn more and ask any questions you may have.

If you do want to participate, know that in order to talk with you about your needs, we are required by law to have your prior written consent. Therefore, if you would like to start your planning, please sign and date the attached form, and either

- Mail it to: Care Advocate Service, Village Care of New York, 154 Christopher Street, New York, NY 10014, or
- Give it to your Village Care nurse or social worker, or to your physician’s office staff.

It is our hope that the Care Advocate Service will help you live a higher quality of life in your own home and community where you belong.

Yes! I'd like to participate in the Care Advocate Service.

Client name: _____

Your name (if not the client): _____

Relationship to client: _____

Phone: _____

I hereby authorize Village Care of New York or all persons or entities having information concerning or related to my current physical and social conditions and needs to disclose that information to the Care Advocate Service staff solely for purposes of providing service planning assistance to me. In addition, once a service plan has been implemented, I authorize a Care Advocate to contact me to assess my satisfaction and, if required, assist with service problems at that time.

I understand that this consent is valid for one year unless I terminate the relationship, which I may do at anytime. I understand that doing so will not adversely affect my ability to participate in any of the licensed health care programs provided by Village Care of New York and its affiliated health care providers.

Signature: _____

Date: _____

The Post
Office will not
deliver mail
without
sufficient
postage

Care Advocate Service
Village Care of New York
154 Christopher Street
New York, NY 10014



Village Care of New York
154 Christopher Street
New York, NY 10014
Phone: 212-337-5658
Fax: 212-337-5756
www.vcny.org

About our sponsor:

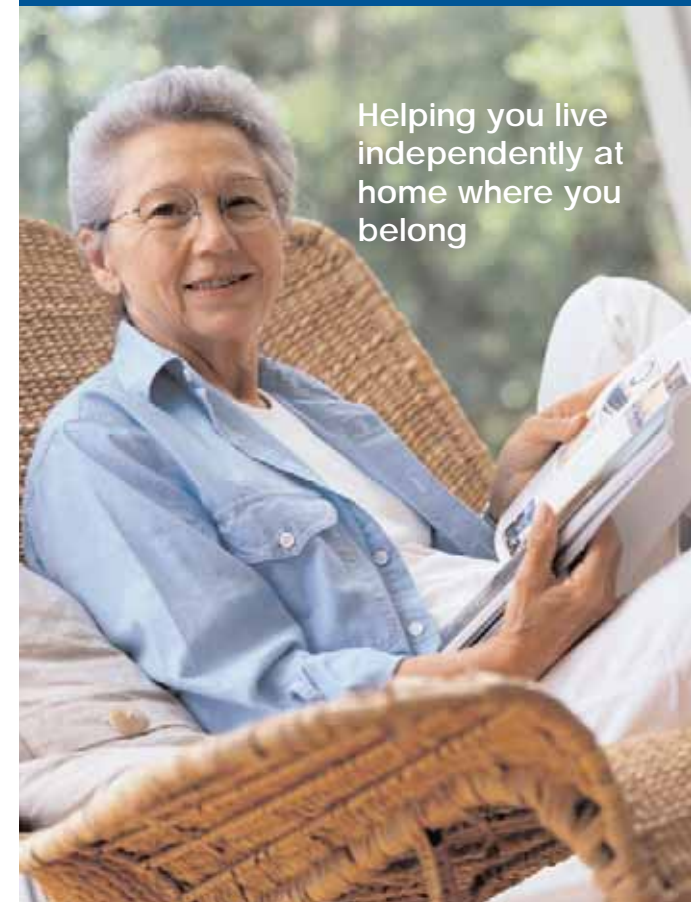
Village Care of New York is a community-based, not-for-profit organization serving older adults and individuals in need of medical and rehabilitation services.

At Village Care of New York, we believe in wellness, restoration and the promotion of well-being. Our mission is to create a caring and supportive environment for the people we serve and their families and partners so that they are respected for their uniqueness and are encouraged to treat themselves and each other with kindness and respect. We recognize and support self-directed care so that the people we serve can maintain their independence and control their own care.



We're here for you.

SeniorChoices Care Advocate Service



Helping you live
independently at
home where you
belong